

Upgrading from 14 Day Trial to Licensed Version

Instructions:

1. Save your license file, without opening it to the PABXSoft folder in C:\Program Files.

Your license file is a very small, encrypted file, in your company name (e.g. Acme Tools -New York.lic).

Now do either the instructions in 2 OR 3 below (but not both !!)

2. If Call Collector currently operating is the Windows Service version.

- 2a. Stop the Call Collector Windows Service. (Start>All Programs>PABXSoft>Call Collector Windows Service and click STOP. Wait about 5 seconds and click Refresh. Make sure message line reads, "Service Stopped".

(Note: If it does not show 'Stopped' click Refresh again two three three times five seconds apart. If it still has not stopped (e.g. it still says 'pending', then force it shut, via Task Manager, Processes, psicccservice...end process).

- 2b. Launch PABXSoft Reports then Setup > Registration
Click Purchased License > Locate and double click the license file, then click Continue.

Note: Even if your trial license has already expired, you still have access to Registration.

After receiving the message 'Thank you for Registering', close Reports completely

- 2c. Re-start Call Collector Windows Service. (Start>All Programs>PABXSoft>Call Collector Windows Service ...click START. Wait five seconds and click Refresh. Make sure message line reads "Service Running".

3. If Call Collector currently operating is NOT the Windows Service version

- 3a. If you are running the non service Call Collector you should see a grey telephone handset icon in the system tray (bottom right hand corner of screen).

Right click this icon and select 'Terminate Call Collector' then "Yes" to the Warning messages.

- 3b. Launch PABXSoft Reports then Setup > Registration
Click Purchased License > Locate and double click the license file, then click Continue.

Note: Even if your trial license has already expired, you still have access to Registration.

- 3c. After receiving the message 'Thank you for Registering', close Reports completely.

- 3d.. Re-start Call Collector (Start > All Programs > PABXSoft > Call Collector).