

Re-Installing PABXSoft Version 4, 5 or 6

These instructions assume that the entire PABXSoft installation on the original computer has been lost (e.g. hard disk failure) and a fresh installation is required. If however your existing pabxcalls.mdb database is still working and available you can use this (see note 1 below)

You may not be aware of what your original PABXSoft version was, but if it was first installed prior to June 2006 then these instructions are appropriate. After that date you are most likely able to install the new Version 8.

Download and run the Version 6 installation file from our web site (V4,5,6 installations can all use Version 6). See link below. Please do not use an old CD you might have.

[www.pabxsoft.com>Downloads>PABXSoft Full Version Installer>Version 6](http://www.pabxsoft.com/Downloads/PABXSoft%20Full%20Version%20Installer/Version%206)

1. At the end of the installation process you will be ask to copy your license key to the PABXSoft folder in C:\Program Files.
2. Close the installer, and double click the PABXSoft Reports shortcut on your desktop (or go to Start>All Programs>PABXSoft>Reports).
3. Go to Setup>Registration>Purchased License>Locate and browse to the PABXSoft folder in C:\Program Files and double click the license key. Then click Continue. Exit the screen when you see 'Thank you for registering'.
4. Then go to Setup>Site>Edit and change the connection method to your telephone system as required.
(Default is Com port 1 at 9600). Save any changes.
5. Next go to Setup>Modify Area codes and double click the area codes from the list that are local to you (your White pages should show these) and change the Cost Band to Local
6. Then close Reports down completely and start Call Collector (Start>All Programs>PABXSoft>Call Collector), make a few test calls and if data is being collected then you are back up and running. If you need to make changes to the connection method (e.g. a different Com port) then terminate Call Collector and return to Reports>Setup>Site.

Note 1

If your pabxcalls.mdb database is working and available you can copy it over the top of the freshly installed database (C:\Program Files\PABXSoft\Call Collector\Data\pabxcalls.mdb). This will retain your old settings and records. You can then skip steps 4 and 5