

Re-Installing PABXSoft Version 4, 5 or 6

These instructions assume that the entire PABXSoft installation on the original computer has been lost (e.g. hard disk failure) and a fresh installation is required.

You may not be aware of what your original PABXSoft version was, but if it was first installed prior to June 2006 then these instructions are appropriate. After that date you are most likely able to install the new Version 8.

Download and run the Version 6 installation file from our web site (V4,5,6 installations can all use Version 6). See link below. Please do not use an old CD you might have.

www.pabxsoft.com > Downloads > PABXSoft Full Version Installer >Version 6

At the end of the installation process you will be asked to copy your license key to the PABXSoft folder in C:\Program Files.

Close the installer, and double click the PABXSoft Reports shortcut on your desktop (or go to Start>All Programs>PABXSoft>Reports).

Go to Setup>Registration>Purchased License>Locate and browse to the PABXSoft folder in C:\Program Files and double click the license key. Then click Continue. Exit the screen when you see 'Thank you for registering'.

Then go to Setup>Modify Area Codes. Click on the AUST.BANDS button (at the bottom of the screen next to the Help button). Replace the existing Local number with your own and include the Area Code then click Calculate Bands (bottom left) and wait until a name appears in the Location window. Exit the screen.

Then go to Setup>Site>Edit and change the connection method to your telephone system as required. (Default is Com port 1 at 9600). Save any changes.

Then close Reports down completely and start Call Collector (Start>All Programs>PABXSoft>Call Collector), make a few test calls and if data is being collected then you are back up and running. If you need to make changes to the connection method (e.g. a different Com port) then terminate Call Collector and return to Reports>Setup>Site.